

Borderless CS

CYBER SAFE TOGETHER



ISO 27001:2022 Certification Customer success story

CLIENT: EZAANGO CARE PARTNERS

INDUSTRY: **SOFTWARE AS A SERVICE PROVIDER (NDIS, AGED CARE)**

CLIENT WEBSITE: [HTTPS://WWW.EZAANGOCAREPARTNERS.COM.AU/](https://www.ezaangocarepartners.com.au/)

SERVICE: **ISO 27001:2022 CERTIFICATION SERVICES**



eZaango Group Gains ISO 27001:2022 Certification with Support from Borderless CS

Overview

eZaango Group, an innovative software provider dedicated to simplifying complex operations for businesses and care providers, successfully achieved **ISO 27001:2022 certification** — a globally recognised standard for Information Security Management Systems (ISMS). This milestone underscores eZaango's commitment to robust information security governance and leadership in an evolving cyber threat landscape.

The Challenge

Information security compliance is increasingly critical for organisations handling sensitive data, particularly in sectors where privacy, trust, and operational continuity are paramount. eZaango recognised that demonstrating security maturity through internationally recognised standards would not only enhance its internal practices but also strengthen client and partner confidence.

Engagement with Borderless CS

To navigate the complexities of the ISO 27001:2022 journey, eZaango partnered with **Borderless CS**, an Australian cybersecurity specialist with deep expertise in ISO implementation and security compliance. The engagement spanned from strategic planning through to audit readiness and certification.

Approach & Implementation

Borderless CS delivered a structured, end-to-end ISO 27001 compliance program tailored to eZaango's operating environment and risk profile:

- **Rapid Gap Analysis** — Identified existing security control gaps and prioritised remediation areas.
- **Customised Security Framework** — Developed policies, procedures, and control mappings aligned to the 2022 revision of ISO 27001.



- **Mock Internal Audits** — Conducted preparatory internal audits to validate control implementation and ensure readiness for external assessment.
- **Documentation & Control Validation** — Organised and validated ISMS documentation to support a smooth certification audit. This rigorous and practical preparation ensured eZaango entered the certification audit with confidence and completed it without major non-conformities.
- **Obtain the ISO 27001 Certification** – Borderless CS support the external ISO 27001 audit and obtains the ISO 27001 certification.

Client Experience & Feedback

eZaango's leadership highlighted the value brought by Borderless CS's structured and pragmatic approach. According to **Rajat Aneja, CEO & Founder of eZaango Group**, what distinguished the partnership was the ability to make a complex process “manageable while ensuring every control delivered real business value.”

Business Impact & Benefits

Achieving ISO 27001:2022 certification has delivered tangible value for eZaango:

- **Enhanced Security Posture** — A robust framework for identifying and mitigating risk across systems and processes.
- **Stronger Stakeholder Confidence** — Customers and partners can now rely on independently verified security practices.
- **Competitive Differentiation** — Aligns eZaango with global best practices and regulatory expectations, strengthening market positioning.

Security is now embedded as a business enabler, not merely a compliance checklist. The ISO 27001 certification reinforces eZaango's commitment to accountability, continuous improvement, and industry leadership.



Conclusion:

Through collaborative engagement with Borderless CS, eZaango has successfully elevated its information security maturity and gained international recognition for its ISMS. This success story illustrates how expert guidance, structured planning, and targeted execution can demystify certification journeys and deliver meaningful business outcomes.



Client experience

"What set Borderless CS apart was their structured approach - they made a complex certification process manageable while ensuring every control delivered real business value." -Rajat Aneja, CEO and Founder, eZaango Group

News Publications Link: [eZaango gains ISO 27001:2022, enhancing security leadership](#)